

## CONFERENCE

# Operational Excellence in the Pharmaceutical Industry

## Striving for World Class

The University of St. Gallen (Switzerland) will host a one-day conference on the development of Operational Excellence in the pharmaceutical industry over the last 15 years and its current state.



25th of November, 2020



Steigenberger Hotel Berlin, Berlin

### OBJECTIVE & CONTENT

The one-day conference will not only draw on the **development of Operational Excellence (OPEX)** in the pharmaceutical industry but provide **first-hand insights** on the current state and latest research results. Hereby, the Institute of Technology Management would like to celebrate the **15th anniversary** of its OPEX Benchmarking approach. In addition to these research perspectives, **guest speakers** will share their impressions of the industry's pathway to OPEX. Therefore, participants will experience what it takes to become World Class in manufacturing.

### AGENDA CONFERENCE

<b>1</b>	<b>Welcome and Introduction to OPEX</b>	Prof. Dr. Thomas Friedli	09:00 – 09:30
<b>2</b>	<b>St.Gallen Benchmarking &amp; Assessment Approach</b>	St.Gallen	09:30 – 10:15
<b>3</b>	<b>OPEX Case Study</b>	IndustryGuest	10:15 – 11:00
	<i>Coffee Break</i>		11:00 – 11:30
<b>4</b>	<b>OPEX in Pharma: From Innocence to World Leading</b>	Prof. Dr. Thomas Friedli	11:30 – 12:15
<b>5</b>	<b>OPEX Case Study</b>	IndustryGuest	12:15 – 13:00
	<i>Lunch Break</i>		13:00 – 14:00
<b>6</b>	<b>Quality Culture</b>	Nuala Calnan, PhD	14:00 – 14:45
<b>7</b>	<b>Quality in OPEX Case Study</b>	Clive Brading	14:45 – 15:30
	<i>Coffee Break</i>		15:30 – 16:00
<b>8</b>	<b>St.Gallen FDA Research Insight</b>	St.Gallen	16:00 – 16:45
<b>9</b>	<b>Closing</b>	Prof. Dr. Thomas Friedli	16:45 – 17:00

### LEARN MORE


[item.unisg.ch/berlin](http://item.unisg.ch/berlin)

#### CONFERENCE PACKAGE (€595\*)



- Participation in the one-day conference
- Receive our newly published QC Lab book for free

\* for APV members €565



### ABOUT OUR RESEARCH INSTITUTE

The Institute of Technology Management at the University of St. Gallen is the leading research institution in the field of Operational Excellence (OPEX) in the pharmaceutical industry and has been conducting research as well as industry projects for 15 years, accumulating the largest independent OPEX Benchmarking in the world.

## CONFERENCE

# Operational Excellence in the Pharmaceutical Industry

## Striving for World Class

The University of St. Gallen (Switzerland) will host a one-day conference on the development of Operational Excellence in the pharmaceutical industry over the last 15 years and its current state.



25th of November, 2020



Steigenberger Hotel Berlin, Berlin

### SPEAKER OVERVIEW

- Prof. Dr. Thomas Friedli  
Director & Full Professor, University of St. Gallen (Switzerland)
- Clive Brading  
Global Quality Audit Head, Sanofi
- Nuala Calnan, PhD  
Adjunct Research Fellow, TU Dublin and Founder & Principal, BioPharm Excel

### PARTNERS



ECV – publisher of high-quality books and magazines on topics the pharmaceutical industry



APV – non-profit association that aims for disseminating scientific knowledge about pharmaceuticals

### LEARN MORE



[item.unisg.ch/berlin](http://item.unisg.ch/berlin)

### CONFERENCE PACKAGE (€595\*)



- Participation in the one-day conference
- Receive our newly published QC Lab book for free

\* for APV members €565



### CONTACT



**Prof. Dr. Thomas Friedli**

Director ITEM-HSG

[thomas.friedli@unisg.ch](mailto:thomas.friedli@unisg.ch)

+41 (0) 71 224 72 60



**Mark Grothkopp**

Research Associate

[mark.grothkopp@unisg.ch](mailto:mark.grothkopp@unisg.ch)

+41 (0)71 224 72 72