Operational Excellence in the Pharmaceutical Industry

Striving for World Class

The University of St. Gallen (Switzerland) will host a one-day conference on the development of Operational Excellence in the pharmaceutical industry over the last 15 years and its current state.

25th of November, 2020 Steigenberger Hotel Berlin, Berlin

OBJECTIVE & CONTENT

The one-day conference will not only draw on the development of Operational Excellence (OPEX) in the pharmaceutical industry but provide first-hand insights on the current state and latest research results. Hereby, the Institute of Technology Management would like to celebrate the 15th anniversary of its OPEX Benchmarking approach. In addition to these research perspectives, guest speakers will share their impressions of the industry’s pathway to OPEX. Therefore, participants will experience what it takes to become World Class in manufacturing.

AGENDA CONFERENCE

1. Welcome and Introduction to OPEX
   Prof. Dr. Thomas Friedli
   09:00 – 09:30

2. St.Gallen Benchmarking & Assessment Approach
   St.Gallen
   09:30 – 10:15

3. OPEX Case Study
   Industry Guest
   10:15 – 11:00

   Coffee Break
   11:00 – 11:30

4. OPEX in Pharma: From Innocence to World Leading
   Prof. Dr. Thomas Friedli
   11:30 – 12:15

5. OPEX Case Study
   Industry Guest
   12:15 – 13:00

   Lunch Break
   13:00 – 14:00

6. Quality Culture
   Nuala Calnan, PhD
   14:00 – 14:45

7. Quality in OPEX Case Study
   Clive Brading
   14:45 – 15:30

   Coffee Break
   15:30 – 16:00

8. St.Gallen FDA Research Insight
   St.Gallen
   16:00 – 16:45

9. Closing
   Prof. Dr. Thomas Friedli
   16:45 – 17:00

LEARN MORE

item.unisg.ch/berlin

CONFEERENCE PACKAGE (€595*)

- Participation in the one-day conference
- Receive our newly published QC Lab book for free

* for APV members €565

ABOUT OUR RESEARCH INSTITUTE

The Institute of Technology Management at the University of St. Gallen is the leading research institution in the field of Operational Excellence (OPEX) in the pharmaceutical industry and has been conducting research as well as industry projects for 15 years, accumulating the largest independent OPEX Benchmarking in the world.
CONFERENCE

Operational Excellence in the Pharmaceutical Industry
Striving for World Class

The University of St. Gallen (Switzerland) will host a one-day conference on the development of Operational Excellence in the pharmaceutical industry over the last 15 years and its current state.

25th of November, 2020
Steigenberger Hotel Berlin, Berlin

SPEAKER OVERVIEW

- Prof. Dr. Thomas Friedli
  Director & Full Professor, University of St. Gallen (Switzerland)

- Clive Brading
  Global Quality Audit Head, Sanofi

- Nuala Calnan, PhD
  Adjunct Research Fellow, TU Dublin and Founder & Principal, BioPharm Excel

PARTNERS

ECV – publisher of high-quality books and magazines on topics the pharmaceutical industry

APV – non-profit association that aims for disseminating scientific knowledge about pharmaceuticals

LEARN MORE

item.unisg.ch/berlin

CONFERENCE PACKAGE (€595*)

- Participation in the one-day conference
- Receive our newly published QC Lab book for free

* for APV members €565

CONTACT

Prof. Dr. Thomas Friedli
Director ITEM-HSG
thomas.friedli@unisg.ch
+41 (0) 71 224 72 60

Mark Grothkopp
Research Associate
mark.grothkopp@unisg.ch
+41 (0)71 224 72 72